

MIDDLEGATE ACTION PLAN 2008 – 2010



Comeunity Together:

“Engaging and empowering local residents in achieving safer and stronger communities in South and Central Yarmouth”

THEME	ISSUE RAISED BY RESIDENTS	WHAT ACTION IS PLANNED?	WHO WILL BE INVOLVED?	WHAT HAS HAPPENED SO FAR?
CHILDREN AND YOUNG PEOPLE LEAD: TREVOR COCKBURN, CHILDREN'S SERVICES	Activities for young people	Publicise activities that are on offer for young people in the area	Comeunity	Activities are publicised on an ongoing basis
	Improve play areas for younger children	Involve young people in developing plans for improving play areas on Middlegate	Community Housing, working with the Community Development Worker	A group of young people are continuing to work with Community Housing and Comeunity to look at development of play areas A small budget has been committed A Play Development Worker has carried out a publicity drive and consultation exercise
	Improve facilities for teenagers	Involve young people on Middlegate in developing facilities for teenagers	Community Housing, working with the Community Development Worker, Youth Engagement Worker and Police Safer Neighbourhoods Team	Community Housing has applied for funding to develop the “kickaround” area at King Street. PCSOs are helping to carry out consultation with young people on the Estate to look at what use it can be put to. The York Road Sports Hall is likely to be one of the Norfolk bids for “My Place” funding
COMMUNITY DEVELOPMENT AND COHESION LEAD: MICHAEL BLANK, MIDDLEGATE COMMUNITY ASSOCIATION	Promote community involvement and keep residents better informed	Produce regular newsletters and leaflets giving feedback to local residents Include articles in the tenants' newsletter and the Yourmouth Newspaper	Middlegate Community Association working with Comeunity and Community Housing	Events were held in September and October and in article appeared in the Autumn Tenants' Newsletter. Publicity will be produced at regular intervals
	Provide a Community Centre for Middlegate	Look at possible venues, such as the Library, York Road Drill Hall and Townsend Close	Middlegate Community Association	The Council are currently looking at the possibility of using the Townsend Close building
	Community Cohesion	Recognise that the Estate is made up of people of different ages, abilities, backgrounds and lifestyles and look at ways in which the community can get along together	Comeunity working with a variety of Community Groups	The Council has employed an Officer with responsibility for Community Cohesion who will be helping to put together a series of activities to promote social cohesion

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Comeunity Safety:

“Reassuring and supporting local residents in achieving safer and stronger communities in South and Central Yarmouth”

THEME	ISSUE RAISED BY RESIDENTS	WHAT ACTION IS PLANNED?	WHO WILL BE INVOLVED?	WHAT HAS HAPPENED SO FAR?
ANTI-SOCIAL BEHAVIOUR LEAD: CAROL CONGREVE, NORFOLK CONSTABULARY	Anti-social behaviour on the Estate and in the stairwells	Police Safer Neighbourhoods Team and Community Housing to work together to identify those responsible and take action Action will include support to perpetrators to change their behaviour but may also mean taking action under the new Tenancy Agreement or the Law	Police Safer Neighbourhoods Team and Community Housing	Community Housing and the Police are working with a number of tenants, young people and their families on the Estate. This has involved the use of Acceptable Behaviour Contracts (ABCs) and taking action under Tenancy Agreement
	Ensure a visible Police presence on the Estate	Have PCSOs dedicated to the Estate and make sure that residents know how to contact them Use of mobile CCTV van	Police Safer Neighbourhoods Team Police Safer Neighbourhoods Team	In the process of addressing this
	External noise from stairwells, smoking, bike repairs etc	Encourage residents to report incidents to the Police	Middlegate Community Association	In the process of addressing this
	Noisy neighbours and noise from stairwells, vehicle repairs etc	Circulate Deliver information to local resident about the right people to contact Look at different ways of dealing with noise nuisance on the Estate, such as a mediation project Where necessary, take action under the Tenancy Agreement	George Devon Community Housing working with the Police Safer Neighbourhoods Team Environmental Health Comeunity	Community Housing are currently talking to residents and other Agencies about how to take this forward
	Drugs / alcohol use	Look at how services can help those with drug and alcohol problems and also intervene where their behaviour affects other residents Where necessary, take action under the Law or the Tenancy Agreement	Police Safer Neighbourhoods Team working with NORCAS Comeunity Community Housing	A Street Outreach Worker from NORCAS is now working in the area

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Comeunity Pride:

“Building pride and improving spaces to achieve safer and stronger communities in South and Central Yarmouth”

THEME	ISSUE RAISED BY RESIDENTS	WHAT ACTION IS PLANNED?	WHO WILL BE INVOLVED?	WHAT HAS HAPPENED SO FAR?
HOUSING LEAD: ROBERT READ, COMMUNITY HOUSING	Security to the blocks and closes	Review the security doors and entrance ways and look at ways to improve security for residents	Community Housing with Police Safer Neighbourhoods Team and Crime Prevention Officers	A working group has been formed from the Agencies named in the previous column and a number of local residents. Following an Estate Inspection a decision has been made to focus on the Dorset Close area as the first priority. A further site meeting was held and a number of residents have been spoken to. Plans are currently being drawn up and consultation events will be held with residents
	General repairs	Develop a programme of regular inspection and carry out repairs to communal areas	Community Housing	A programme of regular inspections is currently being drawn up
	Gardens for tenants on upper floors	Review the use of gardens and suggest some possible alternatives	Community Housing with Police Safer Neighbourhoods Team and Crime Prevention Officers	This is being considered at the same time as the security to the blocks and again it has been decided that the first priority will be Dorset Close. The plans for the gardens area will be part of the consultation exercise
	General housing issues	Hold regular meetings between the Estate Manager and Community Representatives	Middlegate Community association working with Community Housing	The Estate Management Team are attending the Middlegate Community Association meetings
ENVIRONMENTAL LEAD: TERRY BENSLEY, COMEUNITY / GYB SERVICES	Make the Estate a better place to live by improving the cleanliness of the Estate and dealing with environmental problems	Work with residents to understand the environmental problems on the Estate and take action, which will include how the community can take responsibility, removal of waste and using the Law and Tenancy Agreement	Neighbourhood Environmental Management Officer, working with Community Housing, Police Safer Neighbourhoods Team, Great Yarmouth Borough Services, Environment Department	The Neighbourhood Environmental Management Officer has now started work and is looking at the problems on the Estate and will be coming up with an action plan to tackle the issues that residents have identified
	Dog fouling	Investigate the best way to deal with dog fouling and put together an action plan	As above	As above
	Increase the amount of waste that is recycled	Information leaflet to go to all new residents along with regular information to all Encourage residents to act as community recycling champions Investigate possible sites for glass recycling	Great Yarmouth Borough Council's Environment Department Service Comeunity Comeunity, working with Great Yarmouth Borough Council's Environment Service	Tailored recycling leaflet for Middlegate has been prepared In the process of addressing this Sites to be explored. Site at St James Health & Resource Centre established
	Car parking	Investigate residents' permit parking scheme	Middlegate Community Association	Middlegate Community association survey presented to Great Yarmouth Borough Council. Overwhelming support for the scheme. Great Yarmouth Borough Council to progress

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Comeunity Opportunities:

“Local residents aspiring and achieving to build safer and stronger communities in South and Central Yarmouth”

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<p>SKILLS AND EMPLOYMENT LEAD: ROB GREGORY, COMEUNITY</p>	<p>Helping residents into employment, including developing skills and looking at health issues and welfare benefit entitlement</p>	<p>Provide information and support to residents from advisers working on the Estate</p>	<p>Target Opportunities, part of Voluntary Norfolk and working with Comeunity</p>	<p>Targeted outreach to be scheduled</p> <p>Recording of Target Opportunities clients to be disaggregated to enable reporting back of Middlegate engagement</p>

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Comeunity Wellbeing:

“Improving health and promoting inclusion to achieve safer and stronger communities in South and Central Yarmouth”

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HEALTH AND WELLBEING LEAD: LYN BLIZZARD, NHS GREAT YARMOUTH AND WAVENEY	Access to fresh fruit and vegetables	Use a mobile van to bring fresh fruit and vegetables to the Estate	Community Connections	Mobile van now available Mondays outside the Library
	Poor cooking skills and lack of knowledge about diet and nutrition	Run event promoting healthy eating, offering recipe cards, and look at how different generations can support each other	Comeunity, with the Middlegate Community Association and Community Connections	Health Roadshows are busy taking place on the Estate and surrounding areas
	Tackling health issues in the community	Consider free health check-ups – known as health MOT's	NHS Great Yarmouth and Waveney	May not be possible via NHS Great Yarmouth and Waveney in the short-term. Explore the potential of Health Trainers conducting a non-medical version. Could tie in with Roadshows in future