

Community Safety		
Ref	ISSUE	ACTION
CS1	Anti-social behaviour	A focus on support and diversion is needed through a multi-agency and community- led approach. The ComeUnity Programme will work with various agencies to develop a joined-up response.
CG2	Number of unsafe alleyways	Crime reduction measures will be incorporated in the Grey to Green Programme.
CS2	Drug users engaging in crime and not receiving appropriate referral	We will examine existing provision and identify opportunities for engaging drug users in services before crime is committed. This may include time-limited outreach. We will encourage service user involvement in helping to shape appropriate interventions.
CS3	High levels of street drinking.	The need for time-limited outreach work and a ‘wet centre’ working outside the Criminal Justice system should be investigated.
CS4	Alcohol-related crime in the summer season makes the area feel unsafe.	We will work towards establishing a working group with partners, including the Tourist Authority to explore the diversification of the night-time economy to provide more opportunities for people to engage in a variety of night-time activities which are not solely based around alcohol consumption.
CS5	Racial harassment and fear of reporting to the Police.	We will actively promote community cohesion through all actions conducted through the ComeUnity Programme. We will establish base-lines and monitoring systems. We will develop neighbourhood reporting sites for racial harassment and other crimes and ensure victims receive the appropriate support and feedback.
CS6	Under-recording of ASB incidents	We will seek to better co-ordinate Police and Borough recording and analysis. This will include seeking to encourage the pilot of a Geographic Information System to map and monitor levels of ASB and other data in the neighbourhood.

CS7a	Many young people in the area are seriously disaffected.	We will work with the Children and Families Voluntary Sector Network to examine existing parenting provision and explore opportunities for additional outreach and community parenting programmes to build community capacity.
CS7b		We will consider funding a dedicated senior parenting practitioner post to the neighbourhood area depending on longer-term sustainability and good practice from elsewhere.
CEDC (Youth) Y1		We will help to address this issue through targeted youth work in the neighbourhood.
CEDC (Youth) Y1	A gang culture has developed where ASBO's are considered as medals. Young people live in an environment of fear.	We will encourage the Children and Young Person's Board to fund a targeted peer-mentoring scheme in the neighbourhood.

Raising Aspirations		
REF	ISSUE	ACTION
RA1	Lack of year round jobs due to seasonal nature of town combined with huge investment in the area and much change.	We will influence existing and developing employment strategies to ensure local people from the neighbourhood benefit with training and job opportunities as a result of new investment in the Borough.
RA2	High levels of dependency on incapacity benefit due to mental ill health	We will draw together existing data and influence planned research to gather further information around the high number of incapacity claimants in the neighbourhood.
RA3a	Limited adult education and training in the neighbourhood	We will draw together work currently being conducted by NWES in assessing the skills needs of local employers. This will sit alongside the existing mapping of current training provision in order to identify gaps and training needs.
RA3b		We will encourage the reconfiguration of existing facilities to meet these needs and consider pump-priming courses for small groups of people.
RA4a	Low income and high debt levels	We have supported the development of a Credit Union serving the neighbourhood and will establish systems for monitoring the reduction of personal debt in the defined area.
RA4b		We will support the Citizens Advice Bureau post by location at the Neighbourhood Centre.

Cleaner and Greener		
REF	ISSUE	ACTION
CG1	Waste Management, including fly-tipping, recycling and wheelie bins	We will explore the potential of developing a Neighbourhood Charter for StreetScene services in the neighbourhood. This will include new models of working to become more responsive to community needs. It will also include the consideration of local recycling points and a periodic free bulky item collection.
CG2	Poor quality urban spaces	We will support the development of the Grey to Green Programme to ensure communal spaces, alleyways and open areas fulfil communities recreational and public health needs. Local communities will be supported in developing and managing these spaces.
CG3	Peggotty Road Play area and other areas are not suitable or used fully. Or lack of space for such facilities.	We will work with young people to identify issues and develop solutions through dedicated youth work in the neighbourhood.
CG4	Middlegate estate and other estates-unused play areas, drying areas and private gardens.	Community involvement will underpin the development of an effective ‘micro management’ plans for Social Housing.
CG2		We will encourage the Grey to Green model be adopted when planning environmental improvements.
CG5a	Poor standards of housing in the private rented sector especially for vulnerable people, such as young homeless people and migrant workers.	We will support the existing Landlord Accreditation Scheme and Target Decent Homes Project and gather data relating to the neighbourhood.
CG5b		We will explore other ways of addressing the poor standards of housing in the private rented sector. We will consider the development of surgeries by Shelter in the Neighbourhood Centre.

Community Engagement, Development and Cohesion		
REF	ISSUE	ACTION
CEDC1	Existing community engagement processes are uncoordinated. Area is made up of several communities.	We will build Community Partnerships to act as the umbrellas for community engagement in the neighbourhood. Community Partnerships will evolve to develop a range of associated community engagement opportunities for residents who do not currently access quarterly meetings and we will provide the necessary community development support. This may include the development of a web-based forum, additional events, activities and focus groups which feed into Community Partnerships, other forums and the ComeUnity Board.
CEDC (Youth) Y1	Young people are disengaged and detached youth work is not co-ordinated.	We will develop a model of youth work for the neighbourhood. Fundamental to this model will be clear co-ordination of existing provision and additional ongoing detached work. This work will; explore the needs of local young people, seek to promote better community relations and help develop additional activities. It will seek to ensure young people can participate in the ComeUnity Programme.
Y2	Recreation space, facilities and activities	Through dedicated youth work in the neighbourhood. Young people will be involved in a review of facilities and activities that will feed into NCC Youth Service Review in 2007.
CEDC2	Some community facilities are underused or do not feel like community facilities. In some areas community facilities are non-existent.	The Community Partnerships will lead on a review of community facilities across the neighbourhood.
CEDC3	Tenants and Residents Associations must fit with the community development approach.	The ComeUnity Programme will consider providing additional intensive community development work in identified areas of need in the neighbourhood.

CEDC4 a	Some evidence of a rift between newcomers and people who have been in Yarmouth a long time.	We will ensure community cohesion is the thread that runs through all actions identified through the ComeUnity Programme. Marketing campaigns will highlight the positive elements of a diverse community.
CEDC4 b		A steering group will be formed to create a Community Newspaper led by community members. This will incorporate elements of the previous South Yarmouth Community News and provide additional opportunities for residents to raise concerns and share information. We will explore the potential for both print and web-based media. We will develop a Community News Hot Desk and provide equipment in the Neighbourhood Centre to build the capacity of local groups and volunteers.
CEDC4 c		We will encourage community events and festivals in the neighbourhood, which aim to bring different groups together.
CEDC5	There is little data around population figures and the needs of new communities.	We will draw together existing research and identify and seek to fill gaps in our understanding of the demographic makeup of the neighbourhood.
CEDC6 a	There is an issue with the closure of day services for people with mental health issues (including the proposed closure Northgate Hospital), and appropriate support for vulnerable and harder to reach groups in the Neighbourhood Management area.	We will influence mental health and other acute services to provide adequate provision in the neighbourhood.
CEDC6 b		We will provide community development support to self-support groups in the neighbourhood and seek to engage marginalised groups in the wider work of community partnerships.